

**NOTES OF A MEETING OF THE HEALTHWATCH ADVISORY COMMITTEE MEETING  
HELD TUESDAY, 11 October 2022**

**PRESENT :** Janene Davies (Chair)                      Wendy Moss  
                 Malcolm Coe    Ann LLOYd  
                 Mohammed Albaadani                                  Mary B Hill  
                 Maggie Skilling    Carole Jones

**APOLOGIES :** Adrian Paul Hardy  
                 Annmarie Stone  
                 Ann Heaton

**ALSO IN ATTENDANCE :**

Karen Parker Chief Officer, Lisa Armstrong Engagement Officer, Andrea Arkwright Engagement Officer.

<b>1.</b>	<b>APOLOGIES</b>  As noted.	
<b>2.</b>	<b>WELCOME AND INTRODUCTIONS</b>  JD welcomed everyone to the meeting. KP apologised for not sending a reminder out about the meeting.	
<b>3.</b>	<b>Big Conversation</b>  A discussion took place around the Greater Manchester (GM) Integrated Care Big Conversation. Members of the committee commented that they were willing to take part in the conversations but did not understand the question. They said that the question was too open and vague. JD commented that she had also tried to engage with her GP practice patients and the patients also said that they did not understand the question. AA/KP will feed the comments back to Healthier Wigan and GM.	
<b>4.</b>	<b>Mission Vision Values Workshop</b>  KP led the workshop on Missions Visions and Values. The group members were asked to produce a vision a mission and values for Healthwatch. The group challenged and agreed the following:	

	<p><b>Vision</b> A health and social care experience that meets the needs of the people of Wigan Borough.</p> <p><b>Mission</b></p> <p>We are the independent voice of local people to influence challenge or question health and social care provision in the Wigan Borough.</p> <p>The group discussed the objectives under the mission’s category, and they all agreed to use Healthwatch statutory requirements.</p> <p><b>Values</b> Empowered Leadership Integrity (Honesty and selflessness) Accountable (Openness and transparency) Independence (Critical friend) Inclusivity Objectively Value for money</p> <p>The group also talked about a quality value. KP said that that would be an operational objective around the Healthwatch England Quality Framework.</p> <p>KP will pull the mission visions and values together.</p>	
4	<p><b>AOB</b></p> <p>KP reported that the Chair had resigned at the last board meeting. There were now two board vacancies and that we will be going out to advert. The Vice Chair is currently acting as chair.</p> <p>KP noted that we still need the role between the connection with the advisory committee and the board as it had worked well in the past.</p> <p>KP noted that a few people here today have raised questions around the diabetes work that is going on across the borough and informed the group that Scott Williams at Healthier Wigan was leading on this piece of work. Healthwatch had already attended the diabetic summit.</p>	

	<p>MS asked if any decisions had been made at the diabetic summit. KP reported that no decisions had been made at the summit.</p> <p>AL/LA gave an update on the nursing home project. They had both attended the nursing home forum that morning to present the nursing home project. The forum welcomed the piece of work. They received five invitations from care homes to be a part of the visits. AL will send the information to Ray Deakin so he can circulate to the rest of the homecare managers.</p> <p>AL also commented that two more volunteers had come forward to be a part of the group.</p> <p>AL will be sending a meeting invitation to the Care Home Team (Authorised Reps) via email for 10 November 2022 10-12:30 for a briefing before the care home visits start.</p> <p>KP said that we need to run a recruitment drive for more authorised reps as we would like to undertake some visits around Atherleigh Park.</p> <p>AA commented that she had attended the mental health marketplace at Atherleigh Park a few weeks ago and had been asked by one of the ward managers if Healthwatch could come onto the ward and ask the patients if any of their concerns they had raised had been met and if they were satisfied with the outcome.</p> <p>DB commented that he had previously undertaken visits for mental health services and was happy to lead on the visits when the time comes.</p>	
<p>9.</p>	<p><b>NEXT MEETINGS</b>  The dates of future meetings are below</p> <p>Tuesday 8<sup>th</sup> November 2022  10am:12:30  Sunshine House.</p> <p>Tuesday 13<sup>th</sup> December 2022  10am- 12:30  Sunshine House</p> <p>Tuesday 10<sup>th</sup> January 2023  10am- 12:30  Sunshine House</p>	

