

Patient Information



Temporary reduction of services

In order to protect patients, staff and members of the public during the current outbreak of *Coronavirus*, Spectrum Community Health is now running a reduced service at this clinic. These changes are in line with national guidance and are vital to ensure that vulnerable patients are protected from *COVID-19*.

The following services are suspended with immediate effect:

- All Walk-In Clinics, including Youth clinics
- The "Test & Go" service
- All sexual health outreach

We are working hard to continue providing care throughout the outbreak, including through facilitating postal STI testing and telephone appointments. We will ensure that patients living with HIV can still access medication and that prescribing is not disrupted.

Keeping in touch

We will be keeping in touch with patients via text message and you can follow our accounts online for the latest updates and information.



@SpectrumSHARP



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What this means for you

DO CALL THE CLINIC

All patients **MUST** call the clinic for support with sexual health queries: **01942 483188**. We



will arrange for a clinician to call you back and offer a telephone appointment to discuss your health needs

DO NOT VISIT CLINIC

Please **DO NOT** come into clinic, even for pre-booked appointments. All pre-booked appointments will now be conducted by phone

If a face-to-face consultation is necessary (for example, if you are displaying STI symptoms or need injectable forms of contraception) we will arrange a face-to-face appointment as soon as practically possible.